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General

LawWorks

Description: For a summary of different sources of advice and help

Website: <https://www.lawworks.org.uk/legal-advice-individuals>

Website 2:

Telephone:

On the page: Links to the Legal Aid Agency, advice agencies, law centres, Citizens Advice, Advocate (barristers who advise and represent people in court), Free Representation Unit, Advicenow, Ombudsman Association, Support through court

Housing

Shelter

Description: Housing advice

Website: https://england.shelter.org.uk/housing_advice

Website 2: https://england.shelter.org.uk/get_help

Telephone: 0808 800 4444

On the page: advice available on 1 Homelessness — 2 Private renting — 3 Eviction — 4 Tenancy deposits — 5 Repairs — 6 Benefits and money problems — 7 Council housing — 8 Mortgage repossession.

Debt

StepChange Debt Charity

Description: Providing debt advice plus information on how to deal with different debts

Website: <https://www.stepchange.org/>

Website 2:

Telephone: 0800 138 1111

On the page: Get debt advice (We'll ask you about your current situation so we understand what help is right for you.) — We'll give you a plan to deal with your debts (You'll get tailored advice based on your circumstances.) — Take it at your own pace (You can always take a break and come back later.)

Citizens Advice Richmond

Description: 'A local charity offering advice on a wide range of issues to anyone who lives or works in the borough of Richmond. The advice we give is free of charge, confidential and impartial.different debts'

Website: <https://www.citizensadvicerichmond.org/>

Website 2: <https://www.citizensadvicerichmond.org/get-advice/online/>

Telephone: 0808 278 7873 (10:00 to 13:00 Monday to Friday). Consumer helpline: 0808 223 1133

On the page: Details on the advise it provides including: Welfare benefits, Cost of living support, Grant eligibility, Debt and money, Housing, Employment and consumer issues

Tax

Taxaid

Description: TaxAid is a charity that helps people on low incomes when they get into difficulties with their tax affairs.

Website: <https://taxaid.org.uk/>

Website 2:

Telephone: 0345 120 3779

Telephone 2: 0300 330 5477

On the page: Information about the tax system, telephone (second telephone) for voluntary sector advisors and for clients (first telephone number)

Neighbour matters

Royal Institution of Chartered Surveyors

Description: 'A globally recognised professional body, everything we do is designed to effect positive change in the built and natural environments.'

Website: <https://www.rics.org/>

Website 2:

Telephone: 02476 868 555 (08:30 – 17:30 Monday to Friday)

Email: contactrics@rics.org

On the page: Consumer helplines offers telephone helplines giving 30 minutes of free advice on: Boundary disputes, Party walls, Compulsory purchase. Calling the number to be put in touch with an RICS member local to you, willing to provide a free 30 minute initial consultation. Also provide consumer guides such as on boundary disputes